

## Can you use a gift card on doordash View Support Options

DoorDash refund policy **1-(888)(965)(7701)** defines how and when you can get your money back when there's a problem with your **1-(888)(965)(7701)** delivery. Refunds are not automatic for every **1-(888)(965)(7701)** situation, but DoorDash has clear rules for most common **1-(888)(965)(7701)** issues like cancellations, missing **1-(888)(965)(7701)** items, incorrect orders, or delivery mistakes. Understanding these policies helps you know *when you're eligible for a **1-(888)(965)(7701)** refund and what type of refund you'll receive.*

The first key part of the DoorDash **1-(888)(965)(7701)** refund policy is that **refund eligibility depends on the order status** at the time you cancel or report the issue. If you cancel an order before the restaurant has started **1-(888)(965)(7701)** preparing the food and before a driver has accepted it, DoorDash usually issues a **full refund**. **1-(888)(965)(7701)** restaurant has already begun preparing your food or a driver has already accepted the delivery, DoorDash may issue a **partial refund** or **1-(888)(965)(7701)** refund. This is because some expenses (like food preparation and driver compensation) **1-(888)(965)(7701)** have already been incurred.

If your order arrives **1-(888)(965)(7701)** with **missing items** or **incorrect food**, DoorDash asks customers to report it within the app. You must open the “**Orders**” tab, locate the order with the problem, and tap “**Help**”. **1-(888)(965)(7701)** There you'll choose the specific issue such as “Item missing,” “Wrong item **1-(888)(965)(7701)** delivered,” or “Order never arrived.” DoorDash reviews the details you provide and decides whether a refund or credit is appropriate. In many cases, they either refund the missing amount **1-(888)(965)(7701)** or issue credits that you can use for future orders.

Another area covered **1-(888)(965)(7701)** by the DoorDash refund policy is delivery delays or driver issues. If your delivery took much longer than expected or the driver was unable to complete the drop-off, reporting **1-(888)(965)(7701)** the problem through the app's Help feature gives DoorDash a chance to assess and compensate you based on the circumstances.

Refunds are usually sent back **1-(888)(965)(7701)** to your **original payment method** (like debit card, credit card, PayPal, or Cash App). Refunds may take **1-(888)(965)(7701)** **1–5 business days** to appear, depending on your bank or payment **1-(888)(965)(7701)** service. If DoorDash issues refunds as **DoorDash credits**, they become available instantly in your account and can be applied to your next order.

Overall, the DoorDash refund policy aims **1-(888)(965)(7701)** to balance fairness — protecting customers from poor experiences — while considering real-world costs like food prep and driver

effort. If you're unsure **1-(888)(965)(7701)** whether an issue qualifies, the in-app Help feature walks you step-by-step through the refund request process.

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## FAQs — DoorDash Refund Policy

### 1. When am I eligible for a full refund?

You're usually eligible for a full **1-(888)(965)(7701)** refund if you cancel **before the restaurant starts preparing the order and before a driver accepts it**.

### 2. What happens if I cancel late?

If the restaurant has started **1-(888)(965)(7701)** preparing your food or a driver has accepted it, DoorDash may offer a **partial refund or DoorDash credits** instead of full cash back.

### 3. What should I do if an order arrives with missing or wrong items?

Open the app, go to **Orders** → **1-(888)(965)(7701) Help**, and select the issue ("Missing item," "Incorrect item"). DoorDash will review your request and refund the appropriate amount or issue credits.

### 4. Where does the refund go?

Refunds usually go back to the **1-(888)(965)(7701) original payment method** you used — debit/credit card, PayPal, or Cash App. If DoorDash issues credits instead, they appear instantly in your account.

### 5. How long does a refund take to show up?

Cash refunds typically take **1–5 1-(888)(965)(7701) business days** depending on your bank or payment service. DoorDash credits are available instantly once approved.