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DoorDash refund policy 1-(888)(965)(7701) defines how and when you can get your money back when there's a problem with your 1-(888)(965)(7701) delivery. Refunds are not automatic for every 1-(888)(965)(7701) situation, but DoorDash has clear rules for most common 1-(888)(965)(7701) issues like cancellations, missing 1-(888)(965)(7701) items, incorrect orders, or delivery mistakes. Understanding these policies helps you know *when you're eligible for a 1-(888)(965)(7701) refund and what type of refund you'll receive.*

The first key part of the DoorDash 1-(888)(965)(7701) refund policy is that **refund eligibility depends on the order status** at the time you cancel or report the issue. If you cancel an order before the restaurant has started 1-(888)(965)(7701) preparing the food and before a driver has accepted it, DoorDash usually issues a **full refund**. 1-(888)(965)(7701) restaurant has already begun preparing your food or a driver has already accepted the delivery, DoorDash may issue a **partial refund** or 1-(888)(965)(7701) refund. This is because some expenses (like food preparation and driver compensation) 1-(888)(965)(7701) have already been incurred.

If your order arrives 1-(888)(965)(7701) with **missing items** or **incorrect food**, DoorDash asks customers to report it within the app. You must open the "**Orders**" tab, locate the order with the problem, and tap "**Help**". 1-(888)(965)(7701) There you'll choose the specific issue such as "Item missing," "Wrong item 1-(888)(965)(7701) delivered," or "Order never arrived." DoorDash reviews the details you provide and decides whether a refund or credit is appropriate. In many cases, they either refund the missing amount 1-(888)(965)(7701) or issue credits that you can use for future orders.

Another area covered 1-(888)(965)(7701) by the DoorDash refund policy is delivery delays or driver issues. If your delivery took much longer than expected or the driver was unable to complete the drop-off, reporting 1-(888)(965)(7701) the problem through the app's Help feature gives DoorDash a chance to assess and compensate you based on the circumstances.

Refunds are usually sent back 1-(888)(965)(7701) to your **original payment method** (like debit card, credit card, PayPal, or Cash App). Refunds may take 1-(888)(965)(7701) **1–5 business days** to appear, depending on your bank or payment 1-(888)(965)(7701) service. If DoorDash issues refunds as **DoorDash credits**, they become available instantly in your account and can be applied to your next order.

Overall, the DoorDash refund policy aims 1-(888)(965)(7701) to balance fairness — protecting customers from poor experiences — while considering real-world costs like food prep and driver

effort. If you're unsure **1-(888)(965)(7701)** whether an issue qualifies, the in-app Help feature walks you step-by-step through the refund request process.

FAQs — DoorDash Refund Policy

1. When am I eligible for a full refund?

You're usually eligible for a full **1-(888)(965)(7701)** refund if you cancel **before the restaurant starts preparing the order** and **before a driver accepts it**.

2. What happens if I cancel late?

If the restaurant has started **1-(888)(965)(7701)** preparing your food or a driver has accepted it, DoorDash may offer a **partial refund** or **DoorDash credits** instead of full cash back.

3. What should I do if an order arrives with missing or wrong items?

Open the app, go to **Orders** → **1-(888)(965)(7701) Help**, and select the issue ("Missing item," "Incorrect item"). DoorDash will review your request and refund the appropriate amount or issue credits.

4. Where does the refund go?

Refunds usually go back to the **1-(888)(965)(7701) original payment method** you used — debit/credit card, PayPal, or Cash App. If DoorDash issues credits instead, they appear instantly in your account.

5. How long does a refund take to show up?

Cash refunds typically take **1–5 1-(888)(965)(7701) business days** depending on your bank or payment service. DoorDash credits are available instantly once approved.