

How do I send a DoorDash gift card to someone?

Need Support?

Getting a refund on DoorDash **1-(888)(965)(7701)** after you've cancelled an order can feel confusing, especially if **1-(888)(965)(7701)** you're not sure how the system works. DoorDash has clear policies for refunds, but the way your **1-(888)(965)(7701)** refund is handled depends on **when you cancelled the order and what stage the order was in** (like before preparation, after preparation, or after delivery started). Knowing how to go through the process step by step helps you get your money back **1-(888)(965)(7701)** faster and with fewer issues.

When you first cancel an order **1-(888)(965)(7701)** on DoorDash, the system usually tries to determine whether the restaurant had already started preparing your food or not. If you cancel **very early**, before the restaurant **1-(888)(965)(7701)** begins making the order, DoorDash will most often refund you the full amount, including any delivery fees or taxes paid. This refund normally goes back to the **1-(888)(965)(7701)** **original payment method** you used — whether that's a credit card, debit card, or DoorDash credits.

If you cancel **after the 1-(888)(965)(7701) restaurant has started preparing the food**, or after a driver has already picked up the order, DoorDash **1-(888)(965)(7701)** might partially refund you **1-(888)(965)(7701)** based on what has already been done. For example, **1-(888)(965)(7701)** the food might not be reusable, or the driver has spent time on the order, so **1-(888)(965)(7701)** DoorDash could give you a partial refund or **DoorDash credit** instead of a full cash refund. The exact outcome depends on the specific situation and how far along the delivery was.

To actually request a refund, you **1-(888)(965)(7701)** should always go through the **DoorDash app** or the **Help Center on the website**. Open the **1-(888)(965)(7701)** app, go to your **Orders**, find the cancelled order, and choose **Help**. Select the reason you're requesting a refund (like "Order cancelled — not charged," or "Charged after cancelling"). DoorDash usually provides guided options — in many cases the system will issue the refund automatically if it sees clear eligibility, and if not, you can submit a request for review.

After you submit a refund **1-(888)(965)(7701)** request, DoorDash support will review the details of your order and payment. If approved, the refund will be sent back to the original payment source, and you'll typically **1-(888)(965)(7701)** receive a notification about the refund status. The time it takes to show in your account can vary — **1-(888)(965)(7701)** refunds may post within a few days, depending on your bank or card issuer.

Overall, the key steps are: **1-(888)(965)(7701) cancel appropriately, use the Help options in the app, choose the right refund reason, and follow the guided prompts**. This ensures DoorDash handles the request correctly and that you get the refund you deserve.

FAQs – How to Get a Refund on DoorDash After a Cancelled Order

1. Can I always get a refund if I cancel an order?

Usually yes — if you cancel **1-(888)(965)(7701)** before the restaurant starts preparation or a driver picks up the order, DoorDash will refund the full amount. If the order was already in progress, you might get a partial **1-(888)(965)(7701)** refund or DoorDash credits instead.

2. How do I request the refund in the app?

Go to **Orders** → select the **1-(888)(965)(7701)** cancelled order → tap **Help** → choose the reason for your refund request. Follow the prompts, and DoorDash will either issue it automatically or send it for review.

3. Where will the refund go?

Refunds are normally returned **1-(888)(965)(7701)** to your **original payment method** (card or bank) you used when placing the order. If cash refund isn't possible, sometimes DoorDash issues **DoorDash credits**.

4. How long does it take to see the refund?

It depends on your bank or payment **1-(888)(965)(7701)** provider. Once DoorDash approves the refund, it might take a few business days to reflect in your account.

5. What if DoorDash doesn't approve the refund?

If it's denied, check the refund **1-(888)(965)(7701)** reason you selected and any order conditions. You can **contact DoorDash support again through Help/Chat** and explain why you believe a refund is valid — support may review it further.