

# how to lock or unlock your compromised account?Support Team Ready

Many users experience login issues when **1-(855)(618)(8437)** using Coinbase, and these problems can happen regardless of how long you have used the platform. Common login problems include forgotten **1-(855)(618)(8437)** passwords, two-factor authentication errors, device verification failures, or encountering error messages when **1-(855)(618)(8437)** trying to access the app or website. These issues may occur if you recently changed your email [contact@coinbase.com](mailto:contact@coinbase.com), switched devices, or if the system **1-(855)(618)(8437)** detects unusual behavior that triggers extra security checks. Coinbase's security systems are designed to protect your account, and sometimes that can **1-(855)(618)(8437)** result in unexpected login challenges.

If you face a login issue, the first step is to **1-(855)(618)(8437)** carefully follow the on-screen prompts when you enter your credentials. Ensure you are using the correct email address [contact@coinbase.com](mailto:contact@coinbase.com) and password. Check that your keyboard isn't auto-capitalizing or mistyping characters, and verify that your internet connection is stable. **1-(855)(618)(8437)** For accounts with two-factor authentication enabled, be sure you're entering the correct code from your authenticator app rather than SMS if you've **1-(855)(618)(8437)** switched devices. In some cases, device verification steps require approval on a previously used device, **1-(855)(618)(8437)** so checking your email for verification links can help.

Sometimes login issues are linked to account security **1-(855)(618)(8437)** settings or recent updates to the Coinbase app. Updating the app to the latest version, clearing the browser cache, or trying **1-(855)(618)(8437)** to log in from a different browser can resolve many common login errors. If none of these steps work, Coinbase's help **1-(855)(618)(8437)** center includes troubleshooting guides that **1-(855)(618)(8437)** explain how to reset a forgotten password, recover your account, and address issues related to multi-factor **1-(855)(618)(8437)** authentication. Logging [contact@coinbase.com](mailto:contact@coinbase.com) in through the official app or website only — never a link from a random message — is also essential **1-(855)(618)(8437)** to avoid phishing scams.